

Monday – Thursday 7:30am – 6:00pm / Closed Tuesday 12 to 1 for Staff Meeting

Thank you for trusting us with your eyewear purchase. We strive to make your experience an exceptional one. As always, please let us know if there is anything we can do to better serve you.

**We Stand Behind Our Work**

⃝ Our **Standard** 1 Year Warranty covers your frames and lenses against any manufacturer’s defects or accidental damage. There is a **$20 per item, per occurrence charge** for the use of this service. Excessive damage such as that caused by animals or cars will not be covered. Use of this warranty is at the discretion of the dispensing optician.

⃝ Our **No Worry** 1 Year Warranty is **$29**, which is due the same day as your glasses purchase. This warranty covers everything that the standard warranty covers and additionally includes coverage for lost, stolen, or destroyed glasses up to **50% off** of the retail list price of the frames and lenses. There is **no per item, per occurrence charge** with the No Worry Warranty.

**Satisfaction Guarantee**

Your satisfaction is our greatest priority. You have **45 days** from **today**, to exchange or return your frame and/or lenses **1 time** if you are not satisfied. Please call our Office Manager, Kim Oliver, or e-mail her at [kim@sigeyecare.com](mailto:kim@sigeyecare.com) for questions or concerns about your eyewear.

Patient’s Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Today’s Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Glasses Description:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Glasses due on: Mon Tue Wed Thu Date:\_\_\_\_\_\_\_\_ Rx#\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dispensed By:\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Patient/Guardian Initials:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_